



**Instruction to your Bank or Building Society
to pay by Direct Debit**

Please complete and return to:

SIMPLE GAS & POWER LIMITED
KINGSNORTH HOUSE
BLENHEIM WAY
BIRMINGHAM
B44 8LS

Service User Number

5 5 8 8 2 5

Official Use Only

ACCOUNT HOLDER:

SORT CODE:

ACCOUNT NUMBER:

To The Manager Bank/Building Society:

Post Code:

Instruction to your Bank or Building Society


Please pay Simple Gas & Power Ltd /CNG Energy Ltd Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Simple Gas & Power/CNG and, if so, details will be passed electronically to my Bank/Building Society.

SIGNATURE: _____ **DATE:** _____

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer

<p>THE DIRECT DEBIT GUARANTEE</p> <ul style="list-style-type: none"> . All banks and building societies that accept instructions to pay Direct Debit offer this Guarantee . If there are any changes to the amount, date or frequency of your Direct Debit Simple Gas & Power/CNG will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Simple Gas & Power/CNG to collect a payment, confirmation of the amount and date will be given to you at the time of the request . If an error is made in the payment of your Direct Debit by Simple Gas & Power/CNG or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society . If you receive a refund you are not entitled to, you must pay it back when Simple Gas & Power/CNG asks you to . You can cancel your Direct Debit at any time by simply contacting your bank or Building society. Written confirmation maybe required. Please also notify us. 	
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